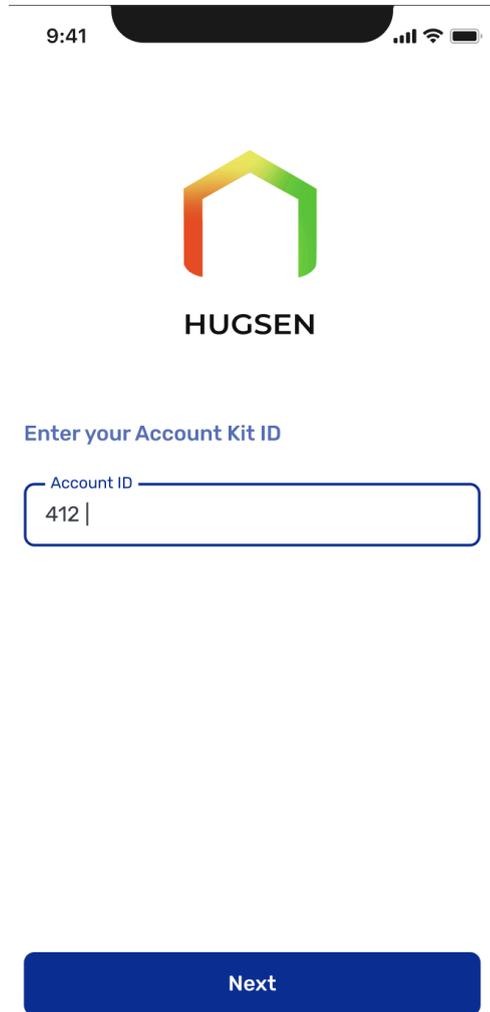


Senior Application Instructions

Senior App Registration Instructions



Step One: Enter Account ID

- Open the Senior App.
- Type your **Account Kit ID** in the box.
- Tap **Next** to continue.

11:55



HUGSEN

Welcome to the Hugsen

Please enter your phone number or email address to receive a verification code.

Send code

Step Two: Enter Phone Number Or Email

- You will see a welcome screen.
- Type your **phone number** or **email** to get a verification code.
- Tap **Send Code**.

11:56



[< Back](#)

Enter OTP

Please enter the confirmation code we sent to your email address.

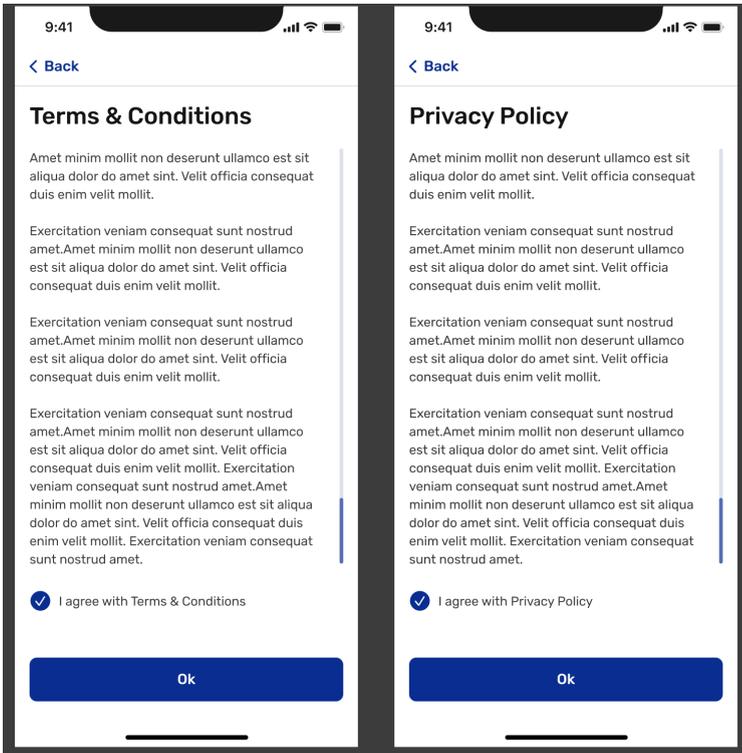
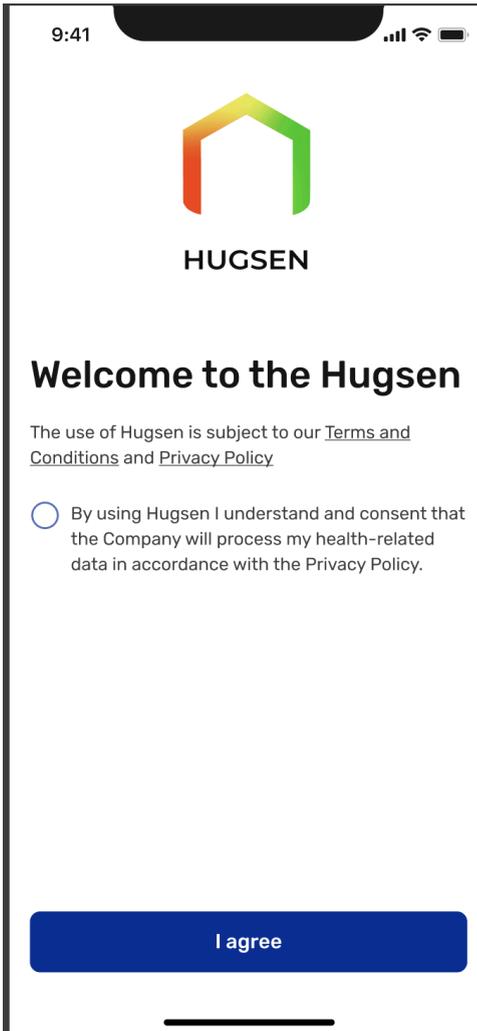
Resend code in 51

Continue

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
+ * #	0	⌫

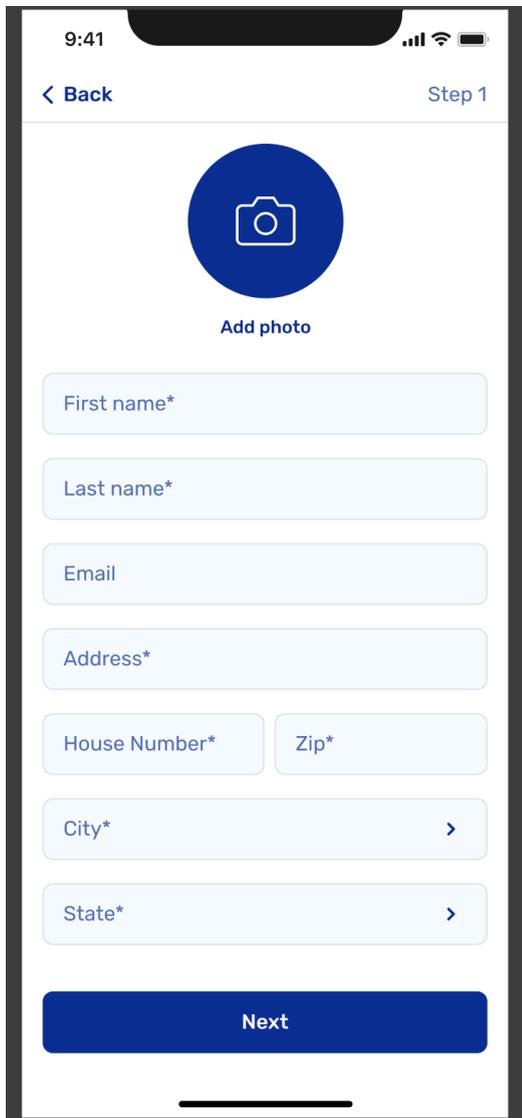
Step Three: Enter OTP (One-Time Password)

- Check your email or phone for the code.
- Enter the code in the boxes.
- Tap **Continue**.



Step Four: Agree to Terms and Privacy Policy

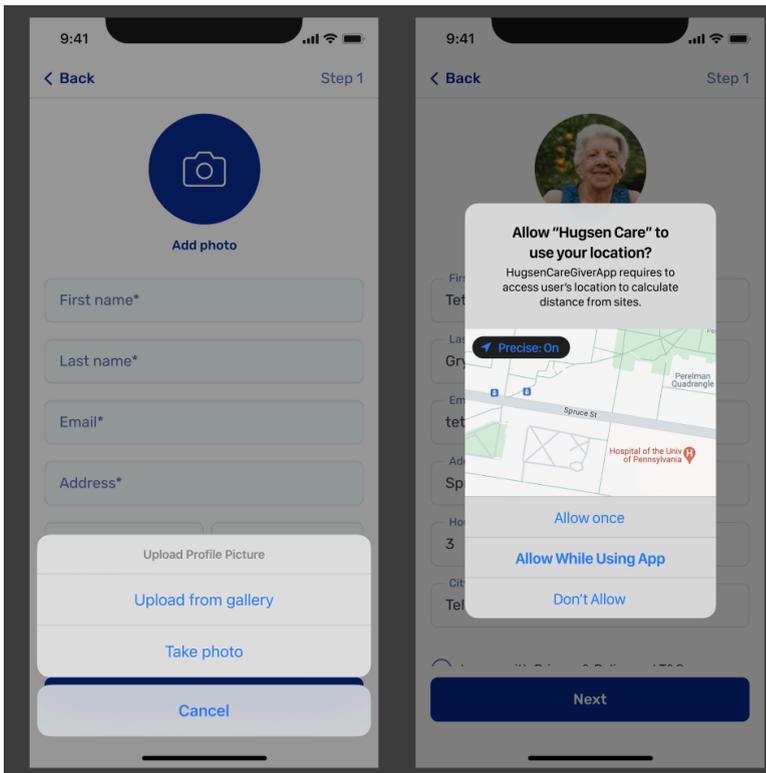
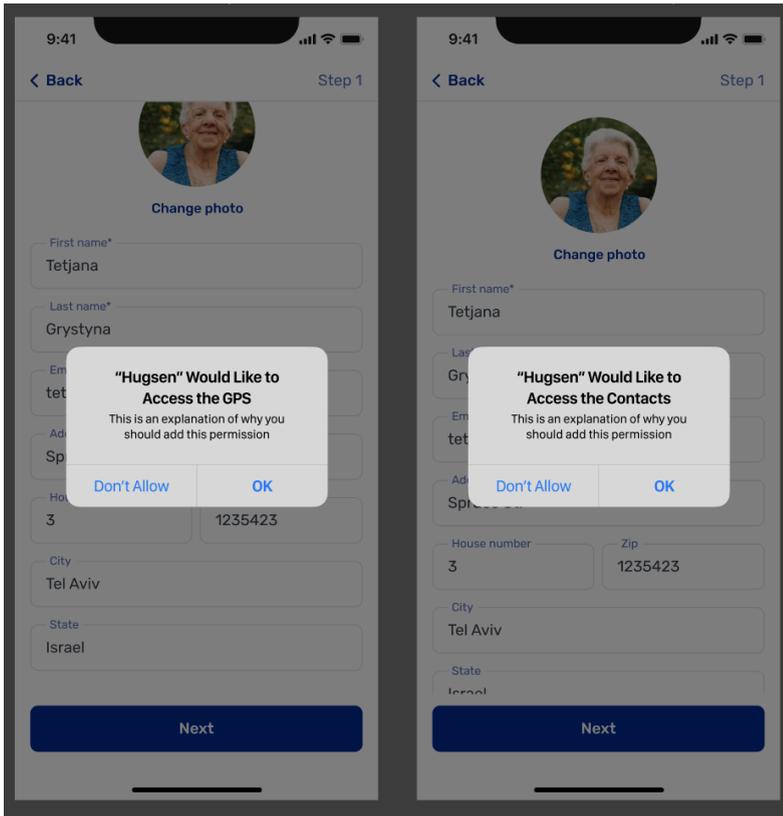
- Read and agree to the **Terms and Conditions** and **Privacy Policy**.
- Tap **I Agree** to proceed.



The screenshot shows a mobile application interface for a registration step. At the top, the status bar displays the time 9:41, signal strength, Wi-Fi, and battery icons. Below the status bar, there is a navigation bar with a blue '< Back' button on the left and 'Step 1' on the right. The main content area features a large blue circular icon with a white camera symbol, labeled 'Add photo' below it. Below the photo section is a form with several input fields: 'First name*' (required), 'Last name*' (required), 'Email', 'Address*' (required), 'House Number*' (required), 'Zip*' (required), 'City*' (required) with a right-pointing chevron, and 'State*' (required) with a right-pointing chevron. At the bottom of the form is a large blue button labeled 'Next'.

Step Five: Fill in Your Information

- Add your **photo**.
- Type your personal details like.
- Tap **Next**.



Step Six: Grant Permissions

- The app will ask for access to:
 - **GPS Location:** Tap **Allow**.
 - **Contacts:** Tap **OK**.

- These permissions help with safety and notifications.

9:41

< Back Step 1

Add Neighbor

You have the option to leave a set of your house keys with a neighbor. Please enter the contact information of your neighbor. This will enable us to securely obtain the keys and it will give us access to your apartment only in emergency situations. If you prefer, you can also provide this information later by visiting the settings and editing your profile. We appreciate your cooperation in helping us ensure your safety and well-being.

Please provide your neighbor's contact details

First Name of Neighbor*

Last Name of Neighbor*

Neighbor's Phone Number 1*

Neighbor's Phone Number 2

Street Address*

House Number* Floor number*

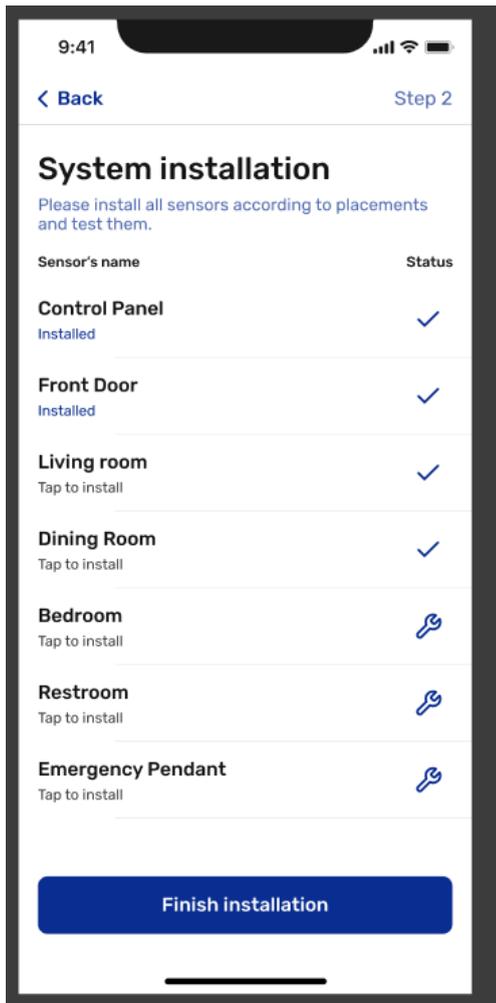
Please leave instructions regarding the exact location where the key is kept

Next

Skip

Step Seven: Add Neighbor Information

- You can add a **Neighbor's Name and Contact**.
- This step is optional. Tap **Next** or **Skip**.



Step 8: System Installation

- Install the required sensors (e.g., **Control Panel**, **Front Door**, etc.).
- Click **Tap to Install** for each device.
- Once all devices are installed, press **Finish Installation**.

9:41

< Back Step 3

Add Caregiver

Add photo

First name*

Last name*

Gender* ▾

Phone number*

Email

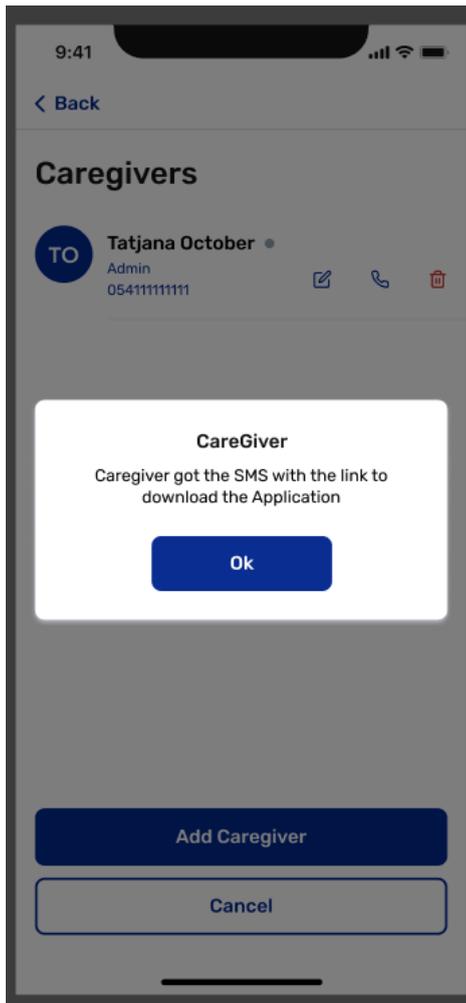
Permission type >

From Address book

Add

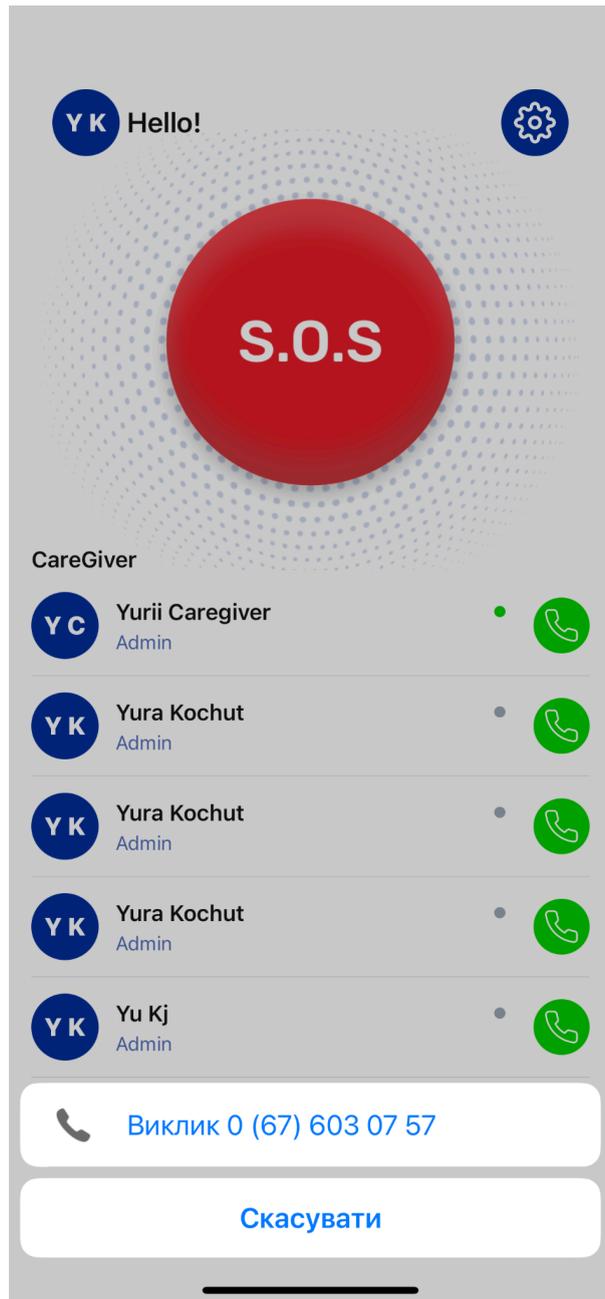
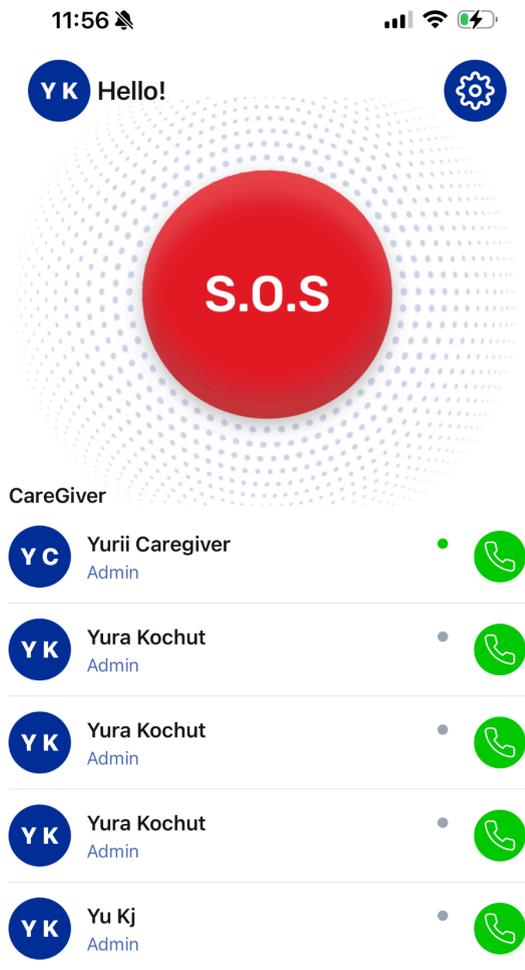
Step 9: Add Caregivers

- Add caregiver details:
 - Name
 - Gender
 - Phone number
 - Email
- You can also import from your contact list.



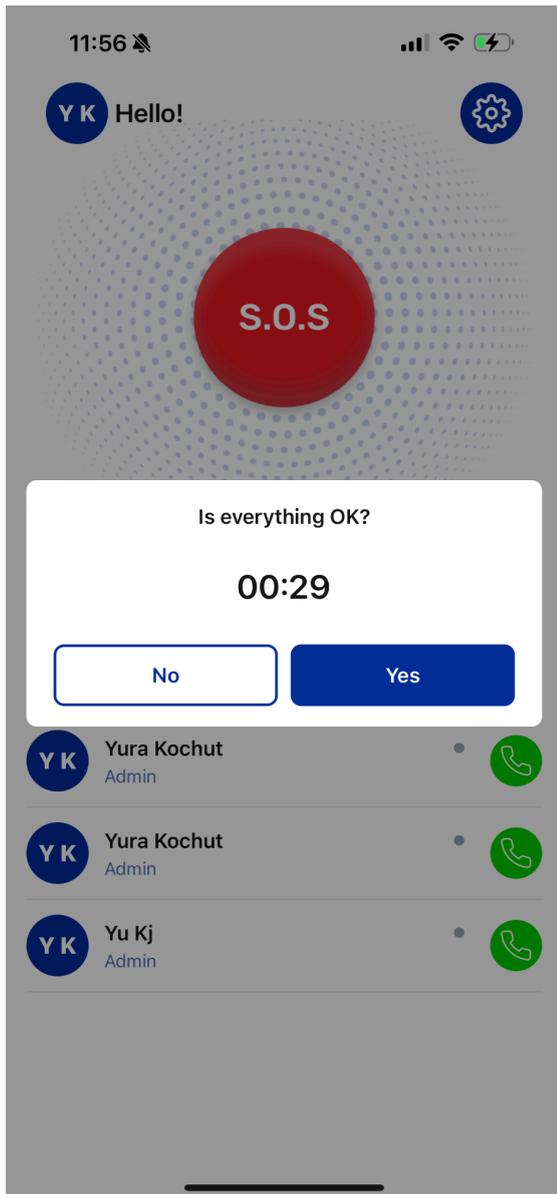
Adding a Caregiver

- After you fill in the caregiver's details (name, phone number, email), press **Add Caregiver**.
- The caregiver will get an **SMS** with a link to download the app.
- A pop-up message will confirm that the SMS was sent. Click **OK** to proceed.



Main screen

- SOS Button:**
 - Tap the large red **S.O.S** button in case of an emergency.
 - This sends an alert to all caregivers connected to the senior.
- Caregiver List:**
 - View the list of available caregivers.
 - The green dot indicates that the caregiver is currently online.
 - Tap the green phone icon to call a caregiver directly.
 - Offline caregivers are marked with a grey dot.



SOS Button Interaction

1. **Trigger SOS Alert:**
 - Tap the large red **S.O.S** button on the screen to activate the emergency protocol.
2. **Confirmation Popup:**
 - A message appears asking, "**Is everything OK?**".
 - You have **30 seconds** to respond.
 - Select "**Yes**" if the alert was accidental or "**No**" if assistance is needed.
3. **Response Timing:**
 - If no response is provided within 30 seconds, the alert will be escalated and sent to all caregivers.

15:33



< Back

Settings



Uzi Senior Test
Senior



Phone number

+972544943434

Email

uzitest@icloud.com

Account ID

00063953

Caregivers >

Mute Notifications >

Privacy Mode >

Neighbor >

Terms and Conditions >

Privacy Policy >

About Us >

Language >

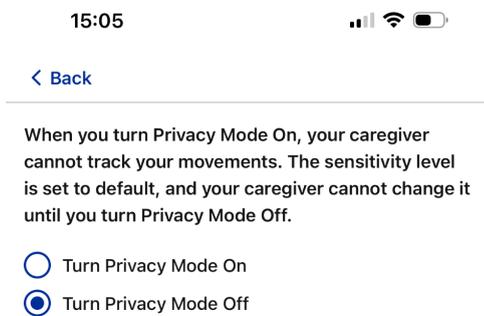
Contact Us >

Log out

Settings Page Overview

- Profile Information:**
 - Displays your name, phone number, email, and account ID.
 - Tap the edit icon next to the name or contact information to update.
- Caregivers:**
 - Manage your caregiver list by adding, editing, or removing caregivers.
- Mute Notifications:**
 - Adjust notification settings to temporarily mute alerts.
- Privacy Mode:**
 - Turn on the Privacy Mode to restrict caregivers to track senior's movements. Sensitivity level is set to default, and caregivers cannot change it.
- Neighbor:**
 - Add or edit information about neighbors for emergency contacts.
- Terms and Privacy:**
 - View the app's Terms and Conditions and Privacy Policy.
- App Settings:**

- Change app language, learn more about the service under "About Us," or contact support via "Contact Us."
8. **Logout:**
- Use the **Log Out** button at the bottom to sign out of the app.



Privacy Mode Settings

- **Privacy Mode:** Allows users to enable or disable location tracking by caregivers.
- **Privacy Mode On:** When enabled, caregivers cannot track movements. Sensitivity level is set to default, and caregivers cannot change it.
- **Privacy Mode Off:** When disabled, caregivers can track movements as usual. They can also adjust the **sensitivity level** to **High Sensitivity** or **Sensitive**, which allows them to receive additional notifications beyond the default alerts.
- **Save Button:** Confirms the selected privacy mode setting.

Caregiver Application Instructions

Caregiver App Registration/Login Instructions



Welcome to the Hugsen

Please enter your phone number or email address to receive a verification code.

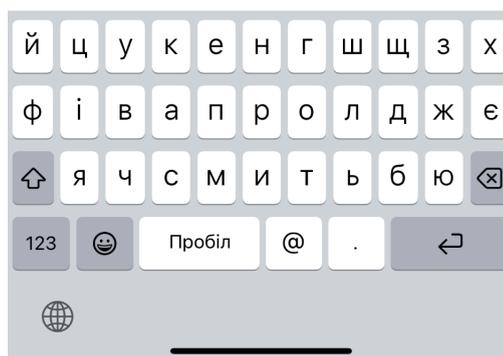
Send code



Welcome to the Hugsen

Email

Send code



Login Process:

1. Welcome Screen:

- Input your phone number or email address into the text field provided.
- Tap the "Send Code" button.

< Back

Enter OTP

Please enter the confirmation code we sent to your email address.

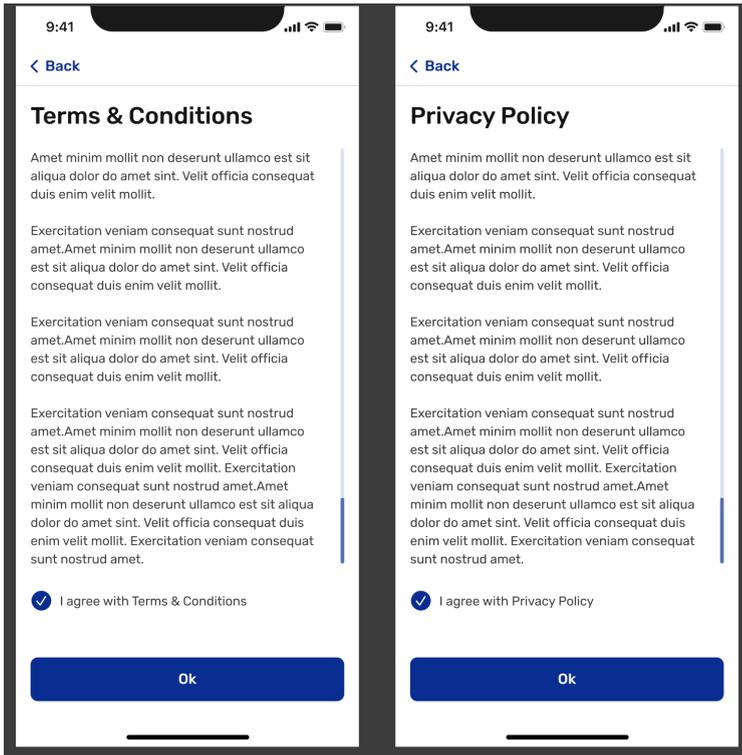
Resend code in 51

Continue

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
+ * #	0	⌫

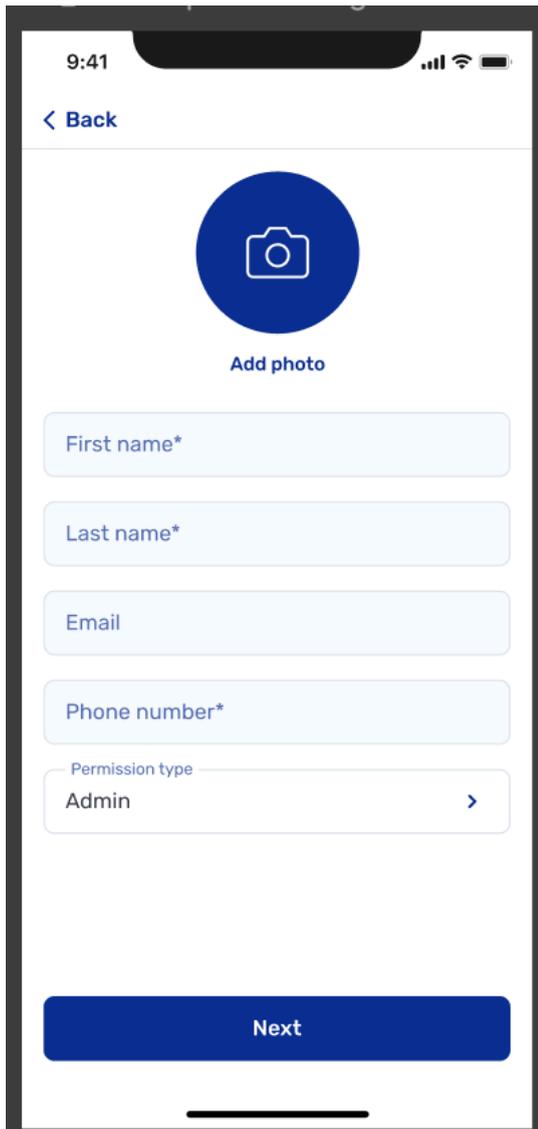
Verification Code:

- Enter the OTP (One Time Password) sent to your registered phone number or email.
- Tap "**Continue**" to access the caregiver application.



Agree to Terms and Privacy Policy

- Read and agree to the **Terms and Conditions** and **Privacy Policy**.
- Tap **I Agree** to proceed.

A mobile application registration screen. At the top, the status bar shows the time 9:41, signal strength, Wi-Fi, and battery icons. Below the status bar is a navigation bar with a back arrow and the text '< Back'. The main content area features a large blue circular icon with a white camera symbol, labeled 'Add photo' below it. Below this are five input fields: 'First name*' (required), 'Last name*' (required), 'Email', 'Phone number*' (required), and 'Permission type'. The 'Permission type' field is a dropdown menu with 'Admin' selected and a right-pointing chevron. At the bottom of the form is a large blue button labeled 'Next'.

9:41

< Back

Add photo

First name*

Last name*

Email

Phone number*

Permission type

Admin >

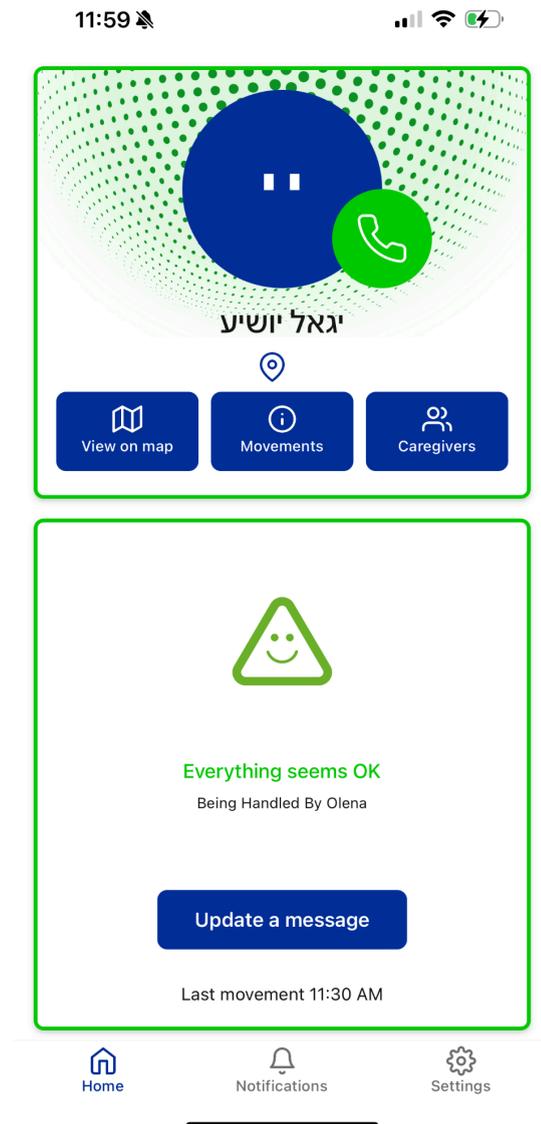
Next

Entering Personal Information

1. Enter Personal Information:

- Fill in the required fields: *First Name*, *Last Name*, *Email*, and *Phone Number*.
- Select the permission type (e.g., Admin).
- Optionally, upload a profile photo by tapping the camera icon.
- Press the **Next** button to proceed.

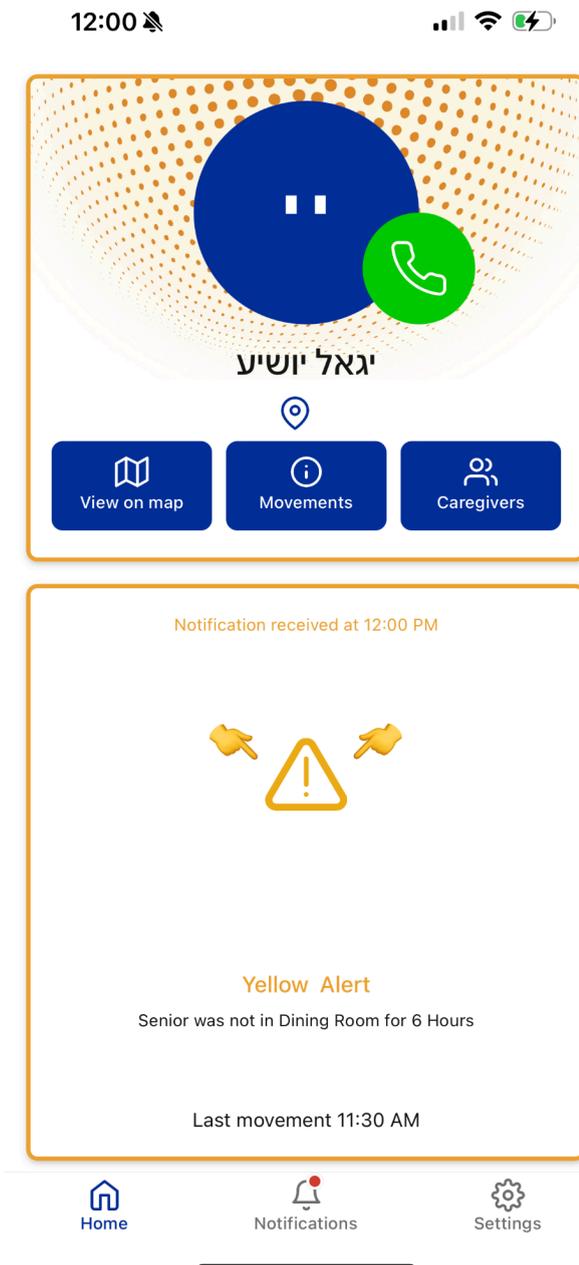
Instructions for the Main Screen Section



1. Screen "Everything is OK"

- **Use Case:** This screen displays a green status indicating the system is functioning normally, and no alerts are active.
- **Elements:**
 1. **Profile Information Block:** A large avatar of the senior (or placeholder) with a quick-call button (green phone icon).
 2. **Quick Actions:**
 - **View on Map** – Displays the senior's location on the map.
 - **Movements** – Shows the activity or movement history of the senior.
 - **Caregivers** – Provides information about other caregivers.
 3. **Status:** Text indicating "Everything seems OK" with a green smiley icon.
 4. **Responsible Caregiver:** Displays the name of the caregiver currently responsible for the senior (e.g., "Being Handled By Olena").

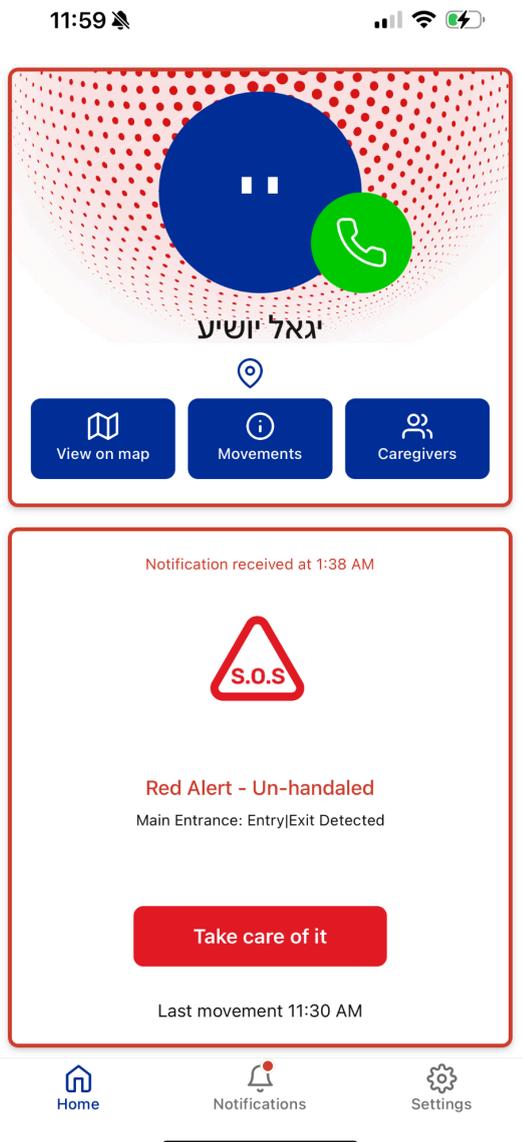
5. **Last Movement:** Time of the senior's last recorded activity (e.g., "Last movement 11:30 AM").
 6. **Update Button:** "Update a message" allows the caregiver to send an update or message.
- **Action:** Tap the "Update a message" button to send a status update or notify others about the situation.



2. Screen "Yellow Alert"

- **Use Case:** This screen signals a warning with a yellow alert indicating a potential concern requiring attention.
- **Elements:**

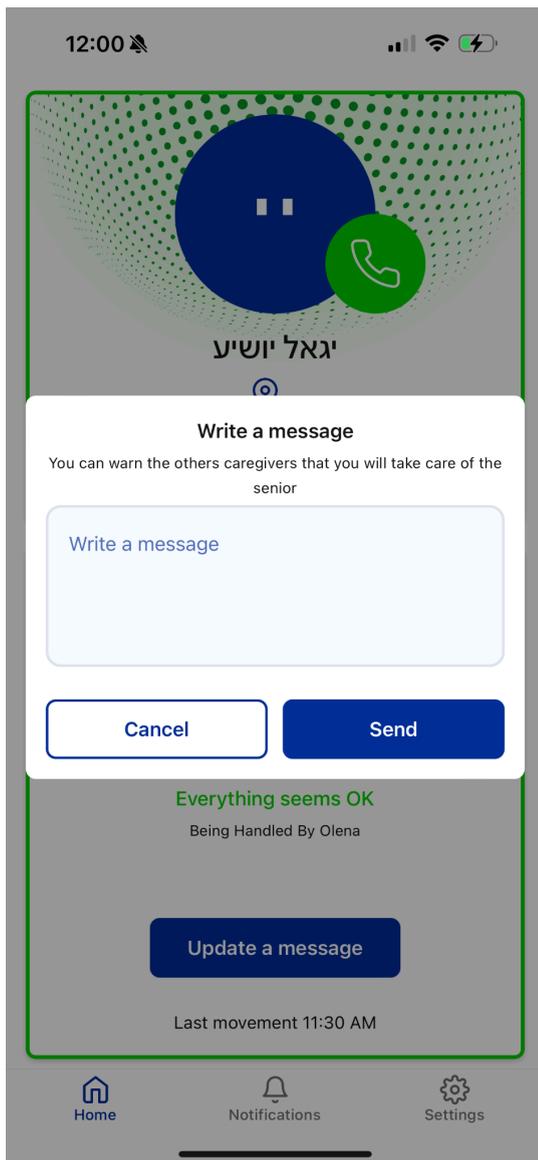
1. **Profile Information Block:** Displays the senior's profile avatar and a quick-call button.
 2. **Quick Actions:**
 - **View on Map, Movements, and Caregivers** (same as the green status screen).
 3. **Alert Notification:** Shows the time of the alert and a yellow warning icon with a brief explanation (e.g., "Senior was not in Dining Room for 6 Hours").
 4. **Last Movement:** Time of the senior's last activity.
- **Action:** Assess the situation based on the alert and take appropriate action to address it.



3. Screen "Red Alert"

- **Use Case:** Displays a red alert signaling a critical issue that requires immediate action.
- **Elements:**

1. **Profile Information Block:** The senior's avatar and a quick-call button for urgent communication.
 2. **Quick Actions:**
 - **View on Map, Movements, and Caregivers** (similar to other statuses).
 3. **Critical Alert Notification:** Shows the time of the alert and a red warning icon labeled "S.O.S" with details about the event (e.g., "Main Entrance: Entry/Exit Detected").
 4. **Action Button:** "Take care of it" to indicate the caregiver is handling the alert.
 5. **Last Movement:** Time of the last recorded activity.
- **Action:** Tap "Take care of it" to acknowledge the alert and take necessary steps.

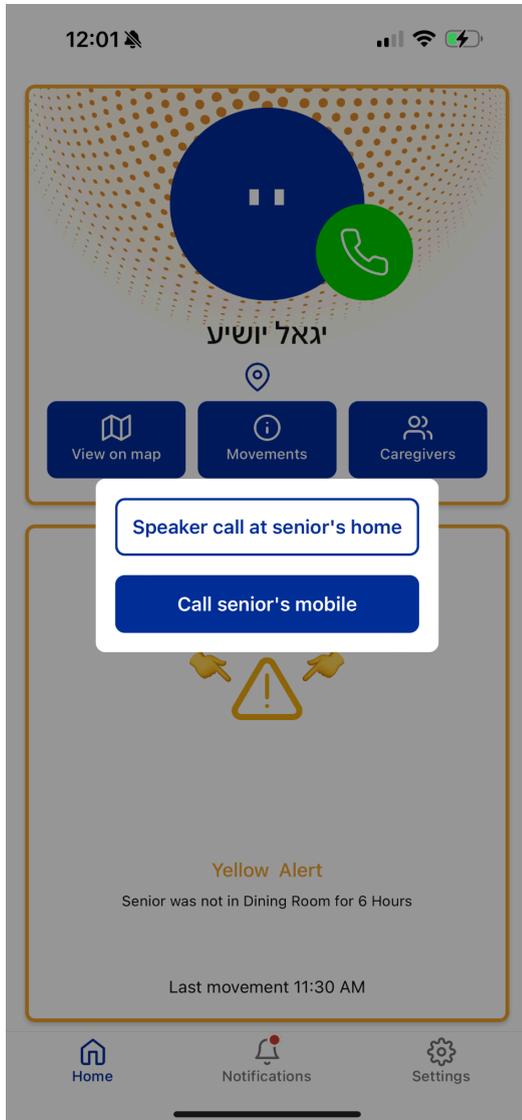


4. Message Update Popup

- **Use Case:** Allows the caregiver to leave a message for others, indicating they are taking care of the senior or providing updates.
- **Elements:**
 1. **Message Field:** A text input field to write the message.

2. Buttons:

- **Send** – Sends the message to other caregivers.
- **Cancel** – Discards the message without sending.
- **Action:** Enter the required message and tap "Send" to notify other caregivers.



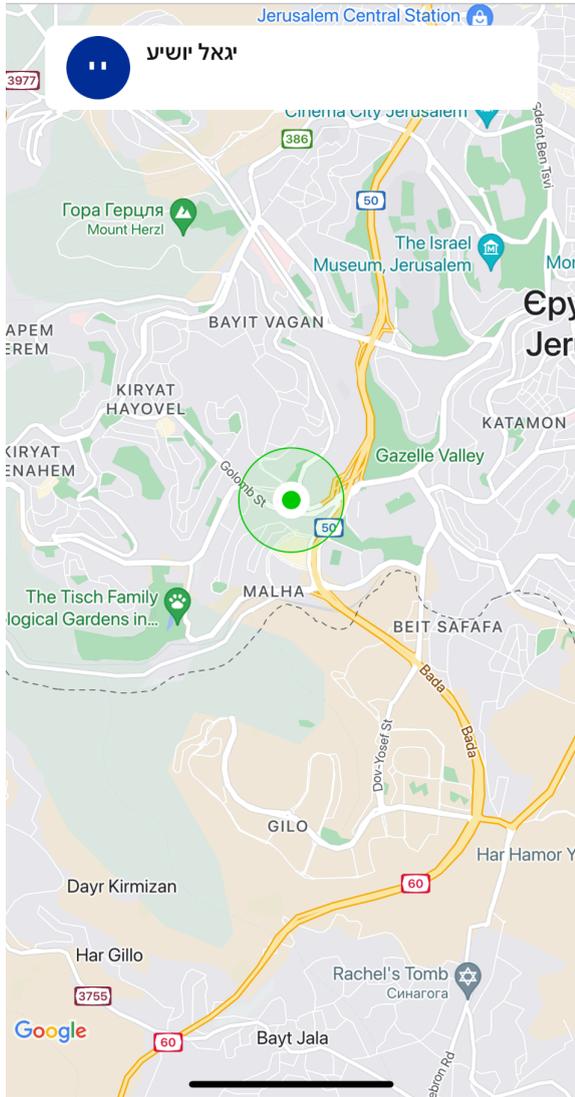
Call Options Popup

- **Purpose:** Allows caregivers to choose how to contact the senior.
- **Options:**
 1. **Speaker call at senior's home:** Calls the home speaker system.
 2. **Call senior's mobile:** Dials the senior's mobile phone.
- **Action:** Tap the desired option to connect with the senior.

11:59

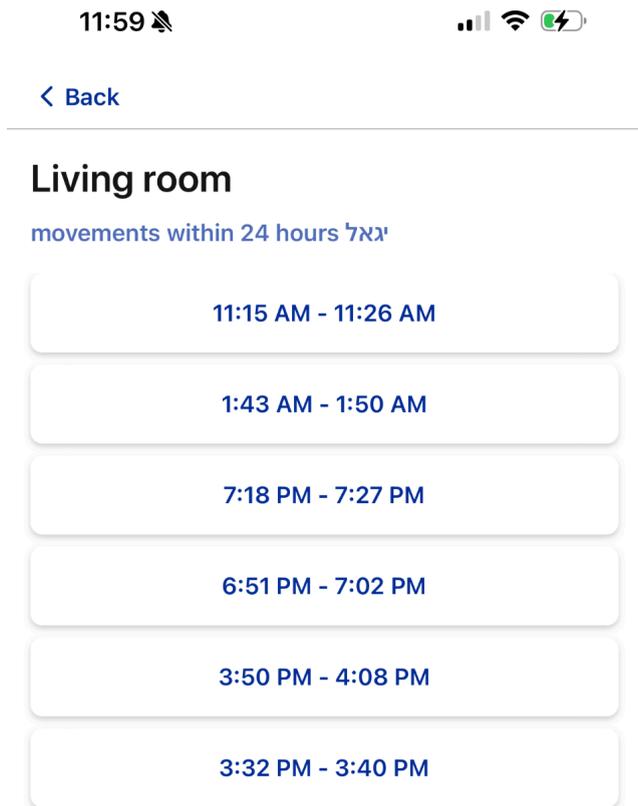
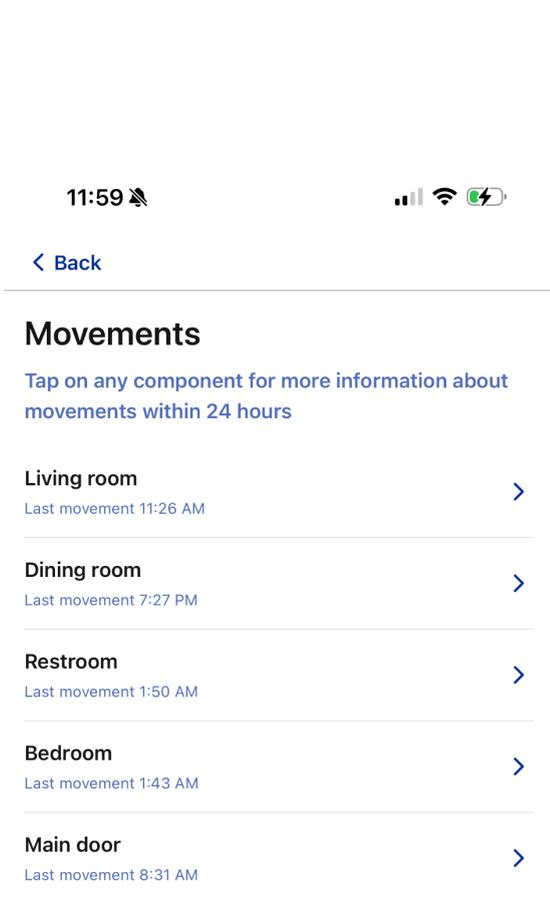


< Back



View on Map

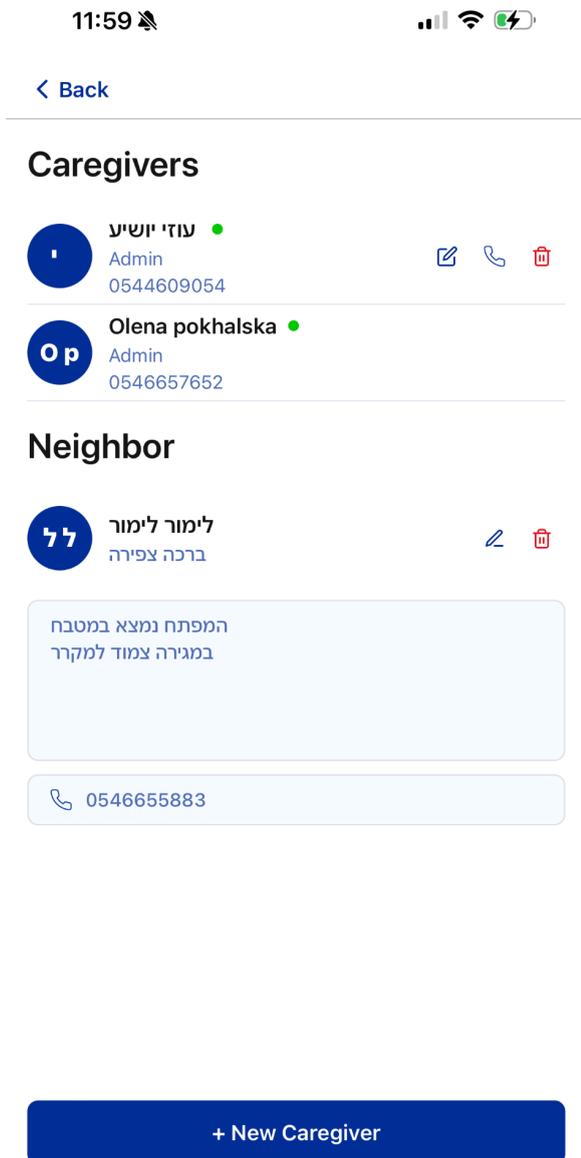
- **Purpose:** Displays the senior's current location on the map for monitoring.
- **Action:** Tap "**View on map**" to open a detailed view of the senior's location.
- **Use case:** Helps caregivers track the senior's movements or check their whereabouts in real-time.



Movements

1. **Access Movements:**
 - Tap the "**Movements**" button on the main screen to view the senior's activity.
2. **View Summary:**
 - See a list of rooms or areas with the **last movement timestamp** for each location.
3. **Check Specific Room:**
 - Tap on any room/area to view **detailed movement logs** within the last 24 hours.
4. **Review Details:**
 - The logs display time intervals showing when and how long the movement occurred in each location.

This feature helps monitor and analyze the senior's activity patterns efficiently.

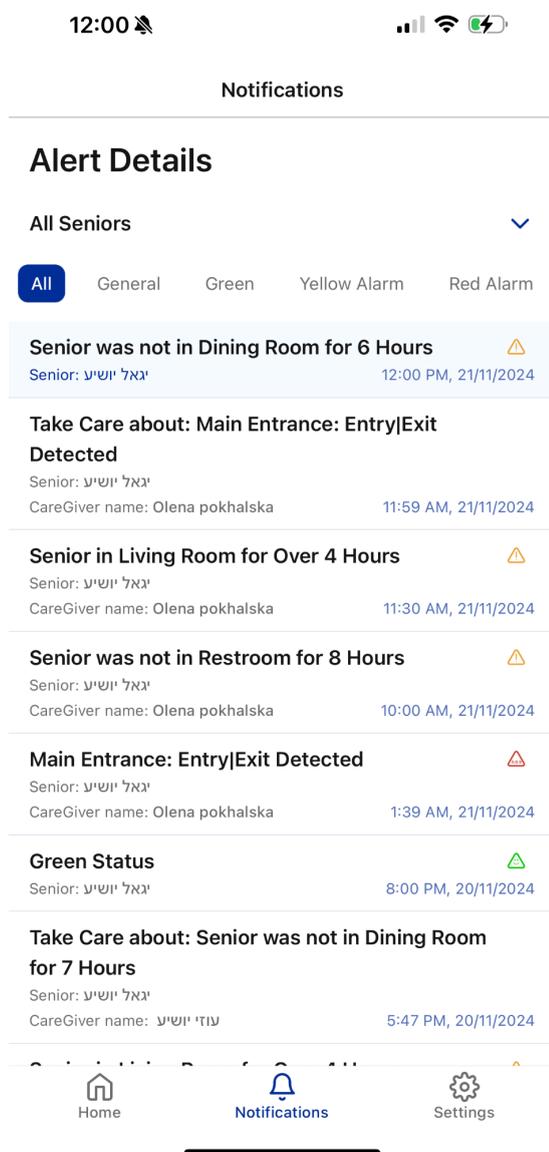


Caregivers

1. **View Caregivers:**
 - The **Caregivers** screen lists all assigned caregivers and their details, such as name, role (e.g., Admin), and contact information.
 - Caregivers with a green dot are **online**.
2. **Edit or Remove Caregiver:**
 - Tap the **edit icon** (pencil) to modify caregiver details.
 - Use the **delete icon** (trash bin) to remove a caregiver.
3. **Neighbor Section:**
 - Contains information about trusted neighbors, including notes (e.g., where the spare key is) and their contact details.

- Call the neighbor directly by tapping the **phone icon**.
4. **Add a New Caregiver:**
- Tap the **" + New Caregiver "** button to add another caregiver to the list.

This section ensures all caregivers and trusted contacts are easily accessible for quick action or communication.



Notifications

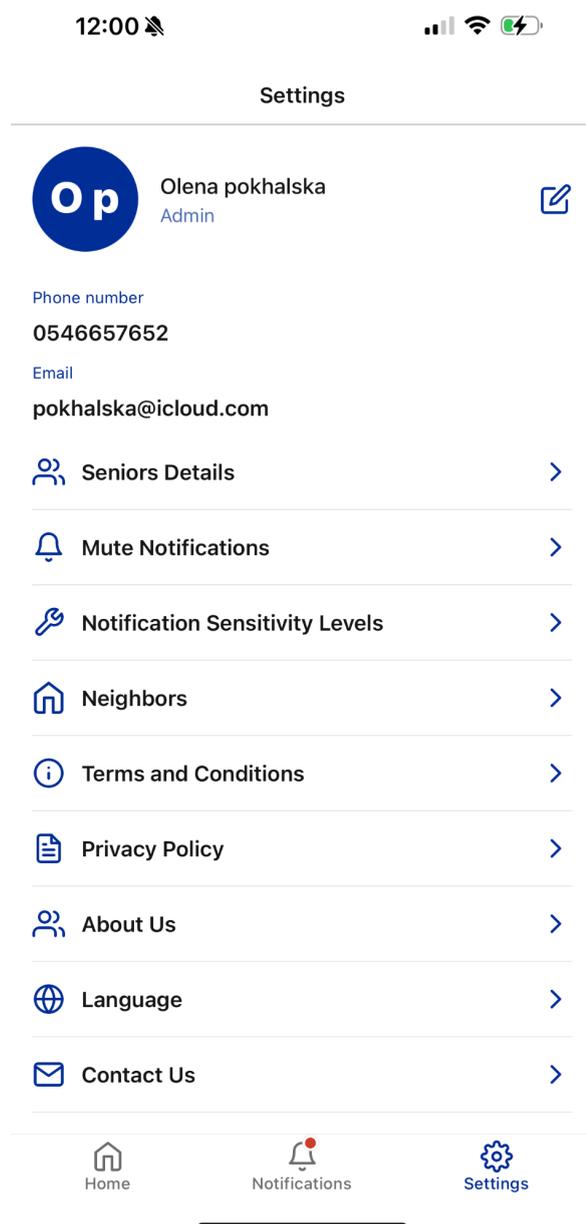
1. **Overview:**
 - This screen displays a list of **alerts and updates** related to senior activities and sensor statuses.
 - Alerts are categorized by **General, Green, Yellow Alarm, and Red Alarm**, visible at the top as filter options.
2. **Filter Alerts:**
 - Tap any category (e.g., **Yellow Alarm**) to see specific alerts related to that type.

3. Alert Details:

- Each alert includes the senior's name, description of the event, caregiver involved, and the time it occurred.
- Use this information to prioritize actions.

4. Take Action:

- For critical alerts (e.g., Red Alarms), navigate to the relevant section (e.g., movements or caregivers) for further investigation or resolution.



Settings

1. Profile Information:

- View and edit your **phone number** and **email** by tapping the pencil icon.

2. Seniors Details:

- Manage information and preferences related to the seniors under your care.

3. **Mute Notifications:**
 - Temporarily disable alerts and notifications for your account.
4. **Notification Sensitivity Levels:**
 - Adjust the sensitivity settings for alerts based on your preferences.
5. **Neighbors:**
 - Add, edit, or manage neighbor contacts who may assist in caregiving.
6. **Terms and Conditions:**
 - Review the application's usage terms and agreements.
7. **Privacy Policy:**
 - Understand how your data is collected and managed.
8. **About Us:**
 - Learn more about the organization or team behind the app.
9. **Language:**
 - Select your preferred language for the application.
10. **Contact Us:**
 - Reach out to support for assistance or queries.

[< Back](#)

Notification Sensitivity Levels

Default

Choose Default for the most critical situations to receive RED alerts in **emergency situations**, such as no activity for 3 hours, SOS button presses (Necklace, Panel, App), door activity during day or night, and low battery alerts.

Sensitive

Select the Sensitive option to receive all notifications during the day between 8:00 AM and 11:00 PM. After 11:00 PM, notifications will be switched to silent mode. Notifications will still appear in the app's notification report but will not be sent as push messages to the phone screen.

High Sensitive

Choose High Sensitive to get all alerts 24/7, all the time, even at night. No Quiet Hours.

Save

Notification Sensitivity Levels

Default

Select this option to receive only critical alerts marked in red during emergencies. These include:

- No activity detected for 3 hours
- SOS button presses (necklace, control panel, app)
- Door activity detection (day or night)
- Low battery alerts
- Senior's logout

Sensitive

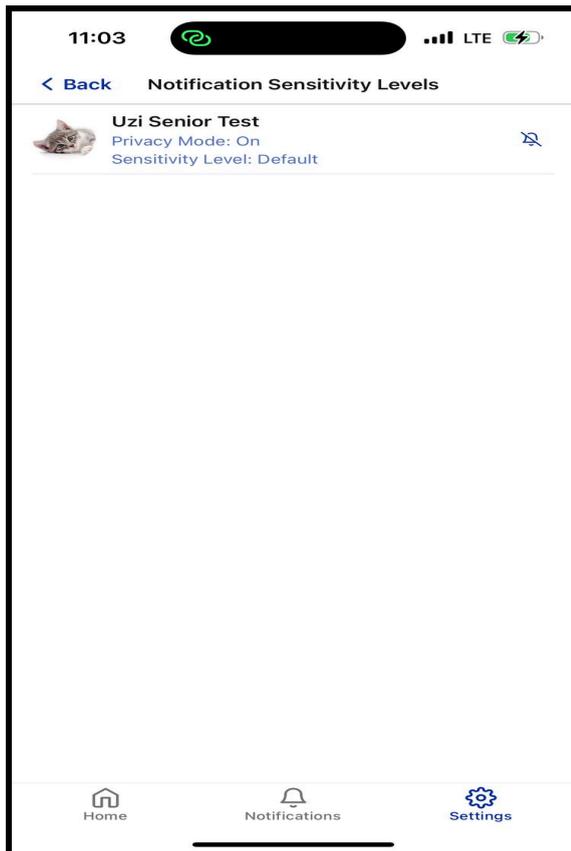
- Receive all alerts between 08:00 and 23:00.
- After 23:00, alerts will be in silent mode (they will still appear in the alert report within the app but will not send push notifications).

High Sensitivity

- Receive all alerts 24/7, including at night.
- No silent hours – alerts will always be sent.

Save Button

Confirms the selected sensitivity level.



Privacy Mode

Sensitivity Level

When Privacy Mode is active movement tracking is off because the senior has enabled privacy mode.